

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of August' 2024

C.G.No.83/2024-25/Kadapa Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. Y. Padmavathamma, ~~Intiboyapalli~~ **INTIBOYAPALLI**
Lingala (M), Kadapa District. Complainant

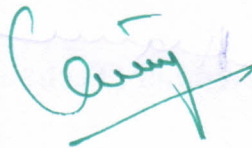
AND

1. Dy. Executive Engineer/O/Pulivendula
2. Executive Engineer/O/Pulivendula Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Puivendula on 05.07.2024 stating that the electric wires between two poles in their land are hanging down to the earth.



02. The said complaint was registered as C.G.No.83/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have rectified the loose line under two spans and thereby redressed the grievance of the complainant.
03. Heard respondents through video conferencing. The complainant remained absent. Subsequent to the complaint, the respondents redressed the grievance of the complainant. The complainant also issued letter of satisfaction about the action taken by the respondents. The complainant when contacted through phone, reported that their grievance is redressed. Hence, the complaint is closed as the purpose is served. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.

Verity 06/08/24
CHAIRPERSON

[Signature]
Member (Finance)
06/08/2024

[Signature]
Member (Technical)

[Signature] 6/8/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Copy
06/08/24